



End of Life Announcement

End of Sale/End of Life for Tenor A200 MultiPath Voice/Data Router

The Tenor A200 MultiPath Voice/Data Router product is being discontinued.

The last day to order Tenor A200 products will be March 1, 2004.

Introduction

The Tenor A200 MultiPath Voice/Data Router was first introduced in January 2002. These products have been successfully deployed and providing voice over IP services in small office and home office (SOHO) applications throughout the world.

End of Sale and End of Life

This document outlines the End of Sale (EoS) and End of Life (EoL) plan for the Tenor A200 product line.

The reason for this EoL notice is the upcoming introduction of the new Tenor AS Series of products which replaces the A200 product.

The TenorAS Series offers a wider range of configurations plus enhanced capabilities to better meet the needs of our customers.

Recommended Product Migration

The recommended alternatives for Tenor A200 product are shown in the table below -

AS Series Product	FXS Ports	FXO Ports	VoIP Ports
Tenor ASM200	2	2	2
Tenor ASG200	2	0	2

** Please note that the new Tenor AS Series products are not direct replacements for the Tenor A200. The Tenor A200 included an IP router, firewall, and a four port Ethernet hub. The Tenor AS Series products do not include a router, firewall, or hub and are designed to be connected into the users LAN which will already have a router and firewall of the users choice.



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End of Sale and Product Support Timelines

Milestone	Description	Date
End of Life Announcement	Date when a Technical Bulletin is issued to notify Quintum partners and customers of the EoL Plan for a specified product	February 1, 2004
End of Sale	Date when the EoL products are no longer orderable or listed in Quintum Price lists. Service contracts can be renewed until the end of contract renewal date. Products are supported until the end of support date listed below.	March 1, 2004
End of Production	Date when Quintum ceases manufacture of the product and no longer maintains inventory for new sales. Stocks will be maintained to support RMA activities until the end of hardware maintenance date.	November 31, 2003
Last Software Release	Date and release number of the last release of software for this product. Only maintenance releases and patches will be supplied after this date.	August 9, 2002 Release P4.18
End of Hardware Maintenance	Date when Quintum will no longer support hardware fixes or repairs.	March 1, 2005
End of Software Maintenance	Date when Quintum will no longer maintain, provide bug fixes, or test the software for the product.	November 31, 2003
End of Contract Renewal	Date when service contracts are no longer renewable for the product.	December 31, 2004
End of Support	Date when Quintum Technical Assistance Center (TAC) will no longer offer support for the product. The product becomes obsolete.	December 31, 2004